

## New Guidelines for Clients

- You must come in with your own mask. If you do not come in with one, there will be a \$50 rescheduling fee. (Please use a mask that has loop ears and you are ok having stained if you are having a color application.)
- You must come in alone. No visitors/ guests allowed to accompany you. This includes friends and family members/children unless they have a scheduled appointment as well. If you have to miss your appointment due to this, there will be a \$50 rescheduling fee.
- Please call the salon at (508)-788-3400 (NOT your stylist) when you arrive. We will not be able to take you early so please do not come to the door. Once we have sanitized the station, we will call you when it is time to come in for your appointment as we will be cleaning in between each client. Only one family member can come in at a time.
- If you are more than 10 minutes late for your appointment, your appointment may be cancelled and there will be a \$50 rescheduling fee.
- Please leave any coats or personal belongings in your car.
- Please go directly to wash your hands or use one of our hand sanitizers before you are seated for your appointment.
- Please call and cancel if you feel sick or ill. Please give 24 hours notice when possible.
- We will be adhering to our previous color policy. If more than 2oz of color is needed, there will be an additional charge of \$25+ depending on how much additional is needed.
- Due to time restrictions, we will not be able to add any additional services at the time of your appointment. If additional services are needed, please either request them in advance and we will do our best to accommodate you or we will need to book second appointment for any other requests.

# What you can expect from us ~ Your Stylist:

- We have all re-certified on our sanitation practices through Barbicide.
- We will be wearing masks.
- We will be wearing gloves during your color services.
- We will be washing our hands in between services and clients.
- We will be sanitizing our stations in between clients.
- Each client will get a fresh cape for each service.
- We will have Barbicide jars at each station to disinfect and sanitize our combs and UV ray units for each of us to sterilize our brushes and utensils.
- We will have hand sanitizer at each station and sanitizing wipes and hand sanitizer near restrooms for your convenience.
- We will follow social distancing recommendations for when you are seated.
- We will disinfect all common areas throughout the day. Including the front desk, credit card machine, restrooms and shampoo bowls.
- We will accept all forms of payment. If using a credit card, we will ask you to insert it and remove it yourself. We will have new pens for each use. If you wish you to have contactless payment, you may bring a check and your own pen as well.
- We will only be offering Haircuts, Color services, Blow Drys and Extension services. There will be NO WAXING SERVICES, EYEBROW TINTING, SPRAY TANNING OR BEARD TRIMMING SERVICES PER STATE MANDATE.